



SpeechPhone—Simplifying Communications

At SpeechPhone, we know that communication is fundamental to the success of any business. However, having more ways to communicate is not necessarily better when you consider that the average professional today has three phone numbers to give out, three voice mail boxes to check, multiple e-mail accounts and the choice of other communication tools like pagers, mobile phones and even text messaging.

Why would you make customers call several phone numbers, send e-mails and leave multiple messages to reach a sales person?

You wouldn't if you didn't have to. And now you don't. SpeechPhone simplifies how businesses communicate.

Communication Without Boundaries

SpeechPhone provides a single point of contact for your business and your employees. With a single phone number, callers will always reach the right person. And SpeechPhone provides a unified messaging environment that integrates all messages and a virtual assistant—Mandi—who professionally answers and screens calls as well as manages all your different communication needs.

What's more, Mandi is speech-enabled, so she understands verbal commands and can take action. No more labo-

rious touch-tone commands to remember, but an intuitive and pleasant experience for both your customers and your staff.

It's a solution that works for every employee, whether they're in the office, travelling, or telecommuting. SpeechPhone creates a virtual office environment connecting all your staff, regard-

less of their location. It's a virtual office environment that is transparent to your callers.



**One phone number is all you need—
get calls and messages
wherever you are!**





SpeechPhone Products

SpeechPhone's Virtual Assistant, Mandi, is a lot more than a way to make and receive phone calls.

As your virtual receptionist:

- Mandi answers all the calls to your main business number with a customized company greeting.
- Callers just say who they want to talk to, and Mandi connects them—no need to know the extension, no holding for an operator.
- Mandi screens incoming callers and connects them to the proper person—no matter where they are. Your employees may be away from the office but they are always virtually present.

As your personal assistant:

- Mandi makes sure that important calls reach you. She'll even try to locate you at up to four different numbers.
- She's always there waiting with your messages, both voice mail and e-mail. Call her at any time and she'll play them back to you.
- Mandi keeps an address book for you, so that you never lose it and can always make important calls no matter where you are. Just tell Mandi who you want to call and she'll connect you.

Complete Outsourced Solution

With SpeechPhone, you'll never have to worry about your communications infrastructure again—it's all done for you when you subscribe to SpeechPhone.

We take care of everything. There is no hardware or software to install or maintain, and no need for dedicated staff. Your SpeechPhone system can be up and running in minutes, not weeks.

You only pay for what you need, depending on how many employees you have, so you can scale your communications as your company grows. With month-to-month plans, you have the ultimate flexibility.

The SpeechPhone Network

SpeechPhone offers more than just the ability to manage your communication—we provide the communications network to place those calls.

Partnering with nationwide carriers like Quest, IP Networks, Focal and ICG, SpeechPhone is able to provide reliable communications service that is completely scalable to the size of your

business. With 24/7 monitoring and complete redundancy your communications are secure.

The SpeechPhone Technology Advantage

SpeechPhone uses speech-recognition technology to make our products easy to use and more engaging. Integrating the most advanced technology from Bell Labs and Lucent Technologies, SpeechPhone has deployed a communications platform that is unsurpassed in its reliability and scalability, plus the flexibility to add valuable features in the future.

The Competition is Speechless!

If you're looking for a competitive edge for your business, start with the fundamentals—simplify your communications with SpeechPhone.

- Empower your employees to conduct business anywhere, anytime.
- Increase sales by reducing phone tag with revenue producing clients.
- Improve customer service by being more responsive to their calls.
- Save money when compared to the cost of a live receptionist.
- Make your communication fast, simple and fun.

For more information:

- call our sales team at (949) 655-1677 and ask for "the sales team"
- send an e-mail to sales@speechphone.net ■ or visit us at www.speechphone.net

SpeechPhone ■ 22362 Gilberto Suite 120 ■ Rancho Santa Margarita, CA 92688 ■ www.speechphone.net